



January to March 2013		Minimum Service Level (MSL) Data for Wheelchair Accessible Taxis		
Taxi Service Contract Area	MSL Target	Peak	MSL Target	Off-Peak
Brisbane Yellow Cabs (incl Caboolture Yellow)	85% within 18 minutes	82.4%	85% within 10 minutes	61.9%
	95% within 30 minutes	92.8%	95% within 20 minutes	87.2%
Brisbane Black and White Cabs (incl. Caboolture Black & White)	85% within 18 minutes	80.8%	85% within 10 minutes	62.6%
	95% within 30 minutes	93.6%	95% within 20 minutes	84.9%
Cairns Taxis Ltd	85% within 18 minutes	95.3%	85% within 10 minutes	78.8%
	95% within 30 minutes	98.7%	95% within 20 minutes	95.6%
Gold Coast Cabs	85% within 18 minutes	95.2%	85% within 10 minutes	93.6%
	95% within 30 minutes	98.6%	95% within 20 minutes	97.6%
Townsville Standard White	85% within 18 minutes	88.7%	85% within 10 minutes	65.4%
	95% within 30 minutes	97.5%	95% within 20 minutes	91.6%
Sunshine Coast (Suncoast Cabs)	85% within 18 minutes	87.8%	85% within 10 minutes	76.9%
	95% within 30 minutes	95.9%	95% within 20 minutes	96.7%
Toowoomba Yellow Cabs	85% within 18 minutes	83.4%	85% within 10 minutes	58.0%
	95% within 30 minutes	95.4%	95% within 20 minutes	86.1%
Toowoomba Black and White Cabs	85% within 18 minutes	80.1%	85% within 10 minutes	65.1%
	95% within 30 minutes	92.0%	95% within 20 minutes	87.2%
Mackay Taxis	85% within 18 minutes	98.4%	85% within 10 minutes	98.7%
	95% within 30 minutes	99.3%	95% within 20 minutes	99.6%
Ipswich Yellow Cabs	85% within 18 minutes	74.2%	85% within 10 minutes	62.1%
	95% within 30 minutes	87.3%	95% within 20 minutes	87.5%
Rockhampton Cabs	85% within 18 minutes	94.7%	85% within 10 minutes	79.6%
	95% within 30 minutes	99.5%	95% within 20 minutes	95.2%
Mt Isa United Cabs	85% within 18 minutes	68.0%	85% within 10 minutes	55.4%
	95% within 30 minutes	84.0%	95% within 20 minutes	83.4%
Redcliffe Yellow Cabs	85% within 18 minutes	61.4%	85% within 10 minutes	65.0%
	95% within 30 minutes	78.9%	95% within 20 minutes	81.1%
Redcliffe Black and White Cabs	85% within 18 minutes	69.7%	85% within 10 minutes	50.5%
	95% within 30 minutes	87.3%	95% within 20 minutes	77.9%
Bundaberg Cab Co	85% within 18 minutes	94.9%	85% within 10 minutes	68.9%
	95% within 30 minutes	98.7%	95% within 20 minutes	94.1%
Gladstone Blue and White	85% within 18 minutes	81.5%	85% within 10 minutes	74.9%
	95% within 30 minutes	92.6%	95% within 20 minutes	89.8%
Maryborough Black and White Cabs	85% within 18 minutes	92.6%	85% within 10 minutes	78.2%
	95% within 30 minutes	97.8%	95% within 20 minutes	96.0%
Hervey Bay Taxis	85% within 18 minutes	88.7%	85% within 10 minutes	90.3%
	95% within 30 minutes	93.6%	95% within 20 minutes	94.4%
Gympie Golden Cabs	85% within 18 minutes	100.0%	85% within 10 minutes	79.9%
	95% within 30 minutes	100.0%	95% within 20 minutes	95.8%
Innisfail Taxis	85% within 18 minutes	100.0%	85% within 10 minutes	95.4%
	95% within 30 minutes	100.0%	95% within 20 minutes	99.2%
Yeppoon (Capricorn Coast)	85% within 18 minutes	83.3%	85% within 10 minutes	84.4%
	95% within 30 minutes	100.0%	95% within 20 minutes	94.0%
Warwick Cab Co	85% within 18 minutes	95.5%	85% within 10 minutes	77.2%
	95% within 30 minutes	100.0%	95% within 20 minutes	94.4%
Bribie Island	85% within 18 minutes	Not available	85% within 10 minutes	Not available
	95% within 30 minutes	Not available	95% within 20 minutes	Not available
Total Average Waiting Times	85% within 18 minutes	86.2%	85% within 10 minutes	73.8%
	95% within 30 minutes	94.7%	95% within 20 minutes	90.0%